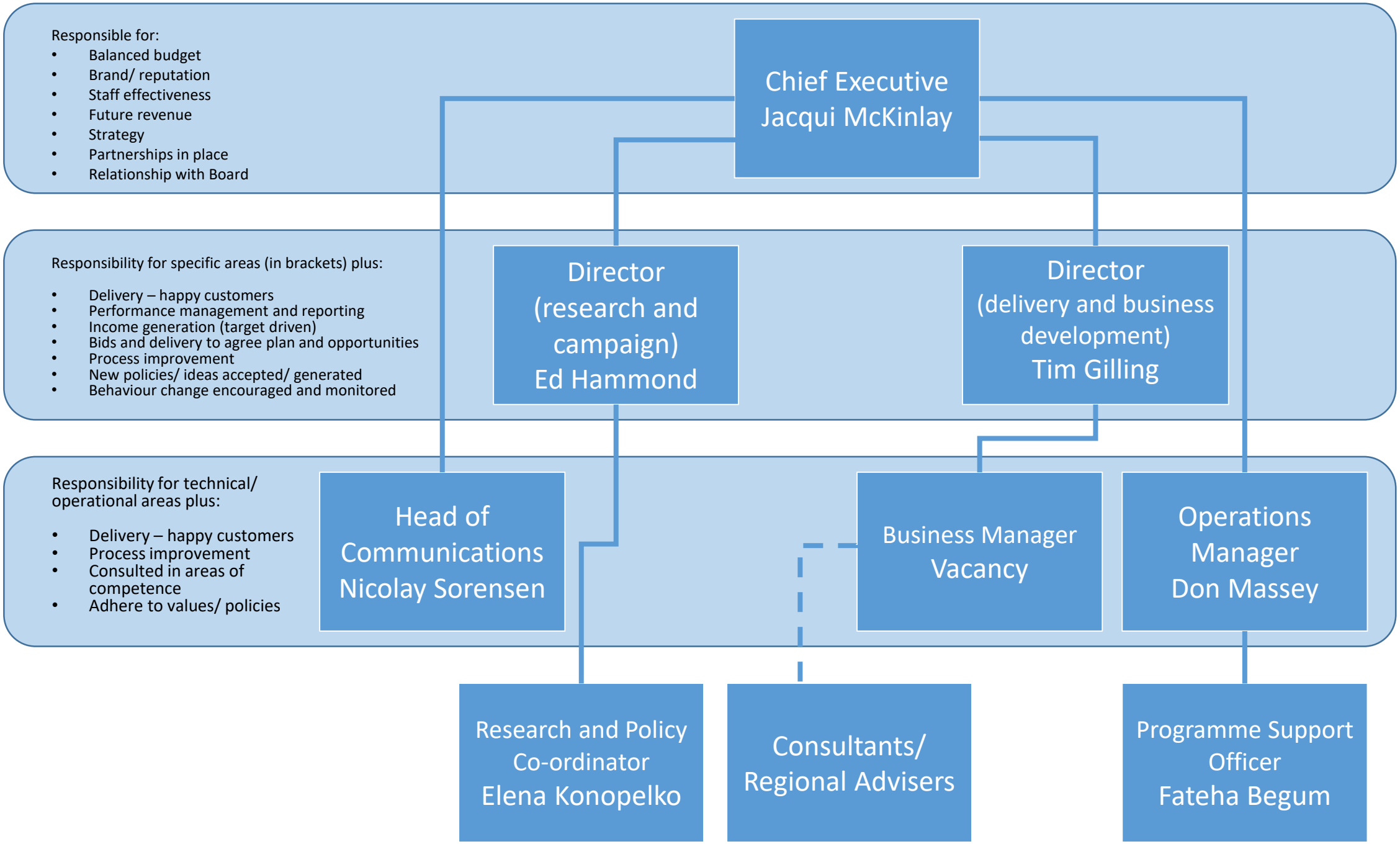
Responsible for:
• Balanced budget
• Brand/ reputation
• Staff effectiveness
• Future revenue
• Strategy
• Partnerships in place
• Relationship with Board
Chief Executive
Jacqui McKinlay
Responsibility for specific areas (in brackets) plus:
• Delivery – happy customers
• Performance management and reporting
• Income generation (target driven)
• Bids and delivery to agree plan and opportunities
• Process improvement
• New policies/ ideas accepted/ generated
• Behaviour change encouraged and monitored
Director (research and campaign) Ed Hammond
Director (delivery and business development) Tim Gilling
Responsibility for technical/ operational areas plus:
• Delivery – happy customers
• Process improvement
• Consulted in areas of competence
• Adhere to values/ policies
Head of Communications Nicolay Sorensen
Business Manager Vacancy
Operations Manager Don Massey
Research and Policy Co-ordinator Elena Konopelko
Consultants/ Regional Advisers
Programme Support Officer Fateha Begum